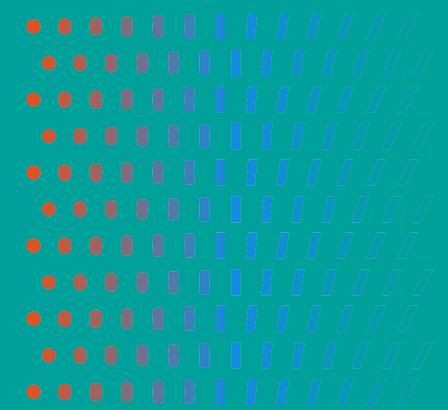
the panoply//

Full Year Results

12 months ended 31st March 2021

Impactful digital transformation, responsibly delivered, at scale.



the panoply// Full Year Results

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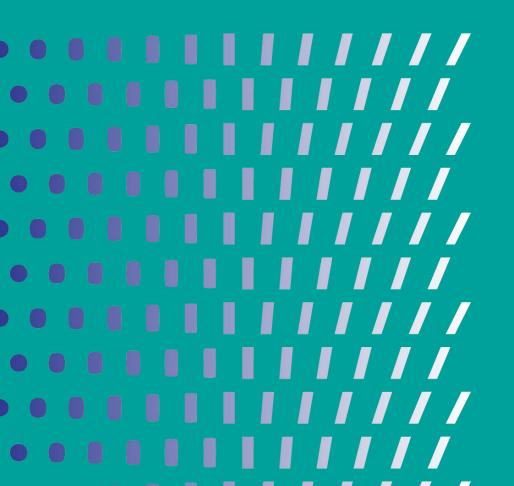
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Agenda

FY21 Summary

Neal Gandhi

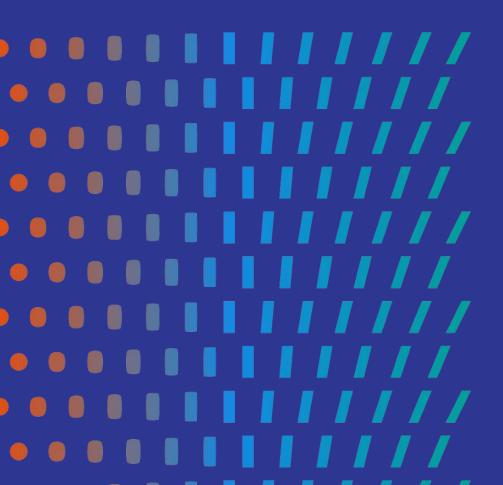
Financials & ESG

Oliver Rigby

Business Overview & Outlook

Neal Gandhi

Q&A



FY21 Summary Neal Gandhi

2021 preliminary results

Extraordinary growth in an extraordinary year

Revenue

♦62% to £51.1m

(FY2020: £31.5m)
Organic like-for-like revenue growth of 19%

Adjusted EBITDA

♦87% to £7.1m

(FY2020: £3.8m). Organic like-for-like adjusted EBITDA growth of 31%

Earnings per share*

↑69% to 6.1p

(FY2020: 3.6p) *adjusted diluted earnings per share

Cash

106% cash conversion £5.7mat bank

at 31 March 2021 (net debt: £7.3m)

People

★ 53% workforce growth

Over 500 employees

48% of our workforce are women

Planet

1,915 tCO2e emissions offset

...which is equivalent to almost 3,000 flights from London to New York

37.32 tCO2e per ♥ £1m revenue ♥

down 23% YoY

Community

602 careers kickstarted

with future-proof skills

Sectors

Public 71%

Commercial 29%



Central Gov 20%

Local Gov 24%

Health 9%

Education 4%

NFP **14%**

Other **29%**





1,654 hours donated

to community action this year



Covid-19 - Playing Our Part

Our primary goal from the date when we first identified a risk from Covid-19 in January 2020 was to maintain employment for our people, supporting them and their families through this difficult time.

Some of our clients we supported:





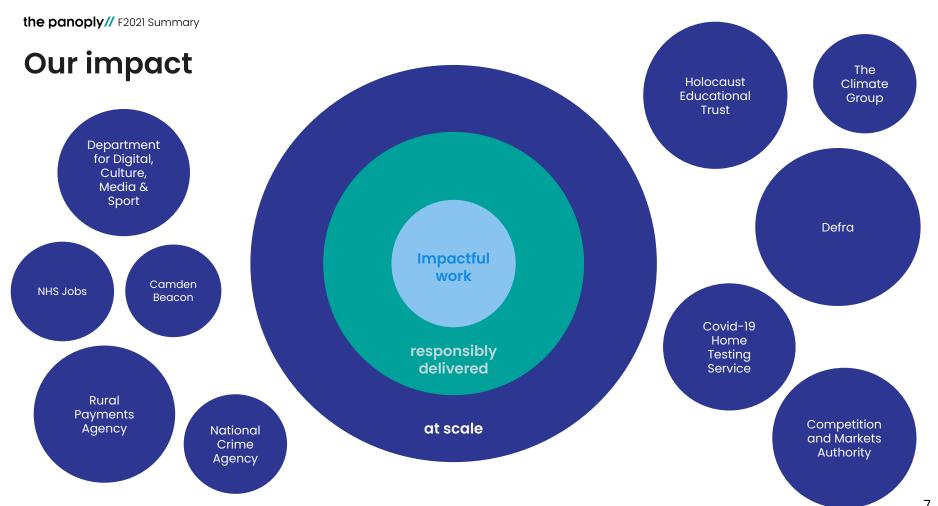




Department for Business, Energy & Industrial Strategy

Our values-led principles that guided our decision making during the pandemic:

- 1. To do all we can to retain our talented workforce.
- 2. To favour the health of our employees over any client pressure to work on site.
- 3. Not to make team members redundant; instead ask them to volunteer in their local communities on full pay.
- 4. Remain commercially free by not taking any government funds.



The Panoply and Our Market

We primarily operate in the UK Software and IT Services market which is worth £51.8bn, of which public sector is £12.1bn. 71% of revenues are from the public services with 29% attributed to commercial.

Some of our clients















News UK



























Digital













Organic growth in FY2021

19% like for like organic growth

(target range 10-15%)

£176k average spend of 290 customers billed in 2021

(£119k in 2020)

11 customers more than £1m (6 in 2020)

4 contracts signed over £3m

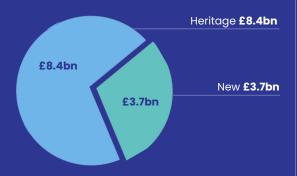
(0 in 2020)

Acquisitive growth in FY2021

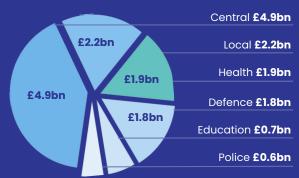
Public services SITS by activity*



£9.7 million pro forma revenue Heritage Vs New solutions*

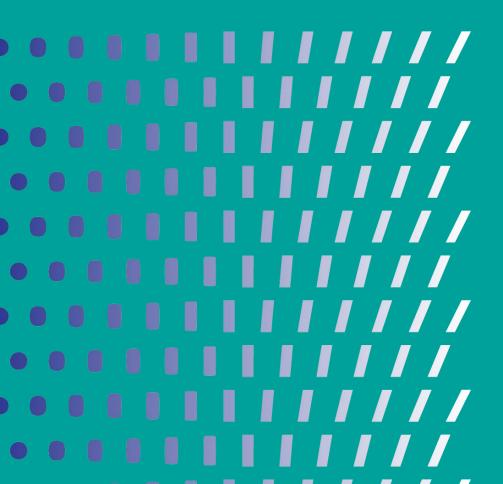


Arthurly £700k pro forma revenue **Public services SITS by subsector***



Difrent £5.7 million pro forma revenue

£6.3m recognised revenue from these 3 acquisitions



Financial and ESG results Oliver Rigby

Financial Results // Strong Revenue and EBITDA Growth

Revenue

♦ 62% to £51.1m

(2020: £31.5m) Like for like organic growth of 19% **Gross profit**

↑ 34.2% to £16.1m

(2020: £12.0m)

Adjusted EBITDA

♦ 87% to £7.1m

(2020: £3.8m) Like for like organic growth of 31%) Adj EBITDA Margin

↑16.6% to 14%

(2020: 12%)

Adj Profit After Tax

♦ 85.2% to £5.0m

(2020: £2.7m)

Adj Diluted EPS

♦ 69.4% to 6.1p

(2020: £3.6p)

Cash

★ 23.9% to £5.7m

(2020:£4.6m) Net debt of £7.3m (2020: £0.4m) **Cash conversion**

★16% to 106%

(2020: 91%)

Sales Backlog

↑160% to £39m

(2020: 15m)

Public Sec Revenue

♦81.6% to £36.5m

(2020: £20.1m)

ESG Results // Delivering sustainable futures

Employee investment

£24m+

New jobs*

73

Women in workforce

48%

D&I gaps closed

72%

Charities supported

50

Entrepreneurs incubated

5

Hours donated

4 82%

to 1,654

Increase emissions measured

8x

tCO2e by £1m rev

+23%

to 37.32

Revenue from controversial sectors

<2%

Our commercial vision for 2023

Commercial	Ambitions	2021 Progress	
1	10% to 15% organic revenue growth per annum	19% organic revenue growth	\
2	c.70% of operating profit to drop through into positive cash flow to generate significant cash reserves	106% OP to cash flow £5.1m cash generated from operations incl lease payments	√
3	Use this cash to set up a progressive dividend policy at approximately 15%-20% of net income	Aggregate Dividends of 0.6p 9.4% of net income	√
4	Make further earnings enhancing acquisitions to add more than £35m of revenue	Made three acquisitions, cumulatively adding £16.1m of revenue	√
5	Keep leverage low at below 1x Pro Forma EBITDA	Debt/EBITDA less than 1x on a pro forma basis	√
6	Aim to achieve a run rate revenue of £100m by March 2023 and deliver £12m-£14m EBITDA	Consensus analyst revenue expectations for FY22 of £64.3 Consensus analyst EBITDA expectations of £9.7m Both as at 4 July	J

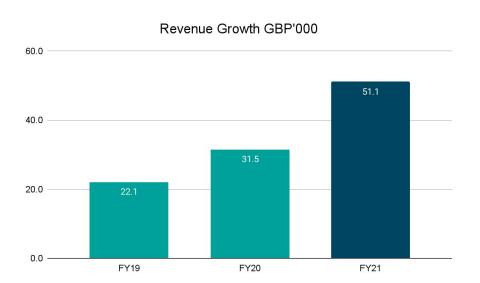
Our ESG vision for 2023

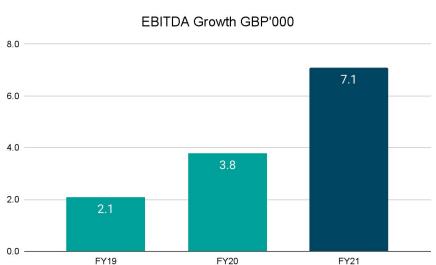
Impact	Ambitions	2021 Progress	
People	Close the gaps. Decreasing pay gaps, representation gaps and gaps in inclusivity.	Made progress in closing 72% of gaps*	√
Planet	Leave no Trace. Measuring and offsetting our historic footprint entirely.	Invested in software to collect data and measure emissions	√
Community	Equip our communities with futureproof skills . Kick-starting 1000 digital careers.	602 careers kick-started to date**	√

^{*}Across 18 key gaps identified in representation, inclusion and pay

^{**}career kickstarted = 1 unique beneficiary from our community action or community investment programmes who has benefitted from at least 1 hour of skills development training.

Revenue and EBITDA Growth Graphic





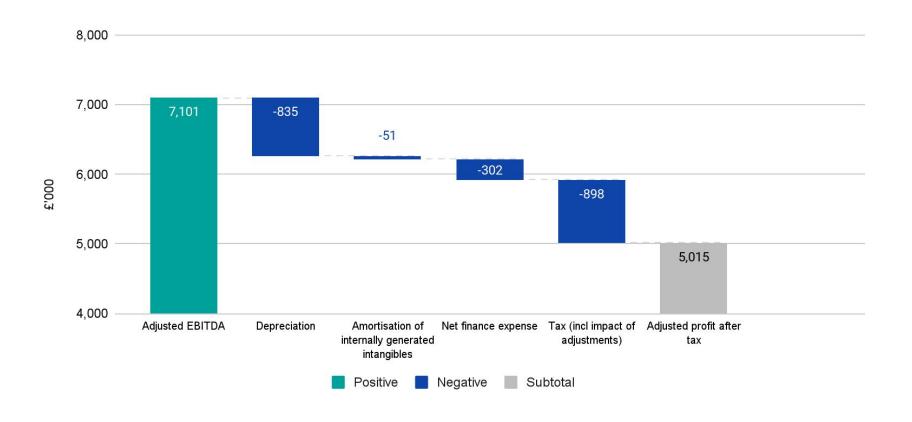
Statutory growth of **62%**

Like for like organic growth of 19%

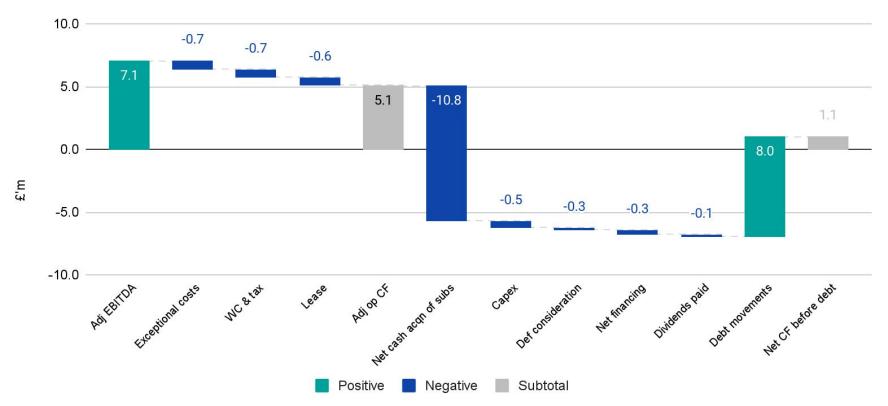
Statutory growth of **87%**

Like for like organic growth of 31%

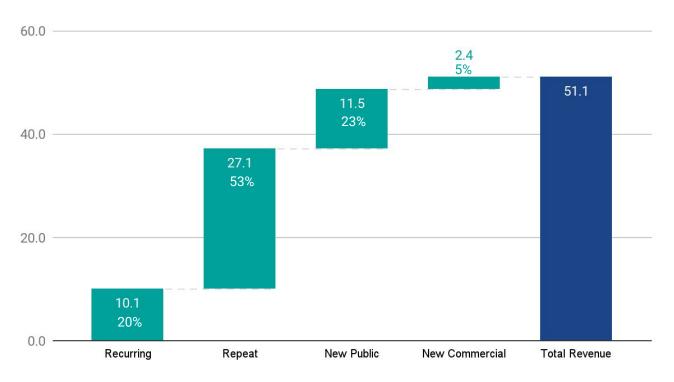
Adjusted EBITDA to adjusted profit after tax



Cash Flow



Revenue Breakdown



Type of Revenue

^{*}Recurring:- rolling contracts
*Repeat: - clients billed in prior years

Income Statement (Statutory)

Strong revenue growth of 62% compared to prior year on a statutory basis and 19% on an organic like-for-like basis

During the year, we have invested in our central team, creating a platform from which we can scale further through acquisition and organic growth.

Majority of costs due to acquisition and restructuring relates to the acquisition of Arthurly, Difrent and Keep IT Simple made in the year (£0.5m)

Large loss from movement in fair value of contingent consideration as acquisitions have traded strongly resulting in a larger consideration payable.

Income statement £'000	FY2021 Statutory	FY2020 Statutory
Revenue	51,097	31,533
Gross Profit	16,129	12,007
Adj EBITDA pre central costs	9,305	5,722
Central costs	(2,204)	(1,876)
Adj EBITDA post central costs	7,101	3,846
Depreciation and amortisation	(3,344)	(2,320)
Costs due to acqn and restructuring	(746)	(591)
Share based payments	(294)	(129)
Loss from movement in FV consideration	(4,260)	(3,764)
Net finance expense	(302)	(182)
Loss before tax	(1,845)	(3,140)
Tax (charge) /credit	(384)	96
Loss after tax	(2,229)	(3,044)

Adjusted Profit Before Tax Reconciliation

Directors believe that an 'adjusted profit before tax' measure is more representative of the underlying performance of the Group for the calculation of adjusted diluted earnings per share

Profit after tax £'000	FY2021	FY2020
Statutory loss before tax	(1,845)	(3,140)
Amortisation of intangibles relating to acquisitions	2,458	1,558
Loss on fair value movement of contingent consideration	4,260	3,764
Share based payments	294	129
Costs relating to acquisitions and restructuring	746	591
Adjusted profit before tax	5,913	2,933
Tax (including impact of above adjustments)	(898)	(230)
Profit after tax post IFRS 16	5,015	2,703

Adjusted Earnings Per Share

Due to the acquisitive nature of the Group and its earn out model, an adjusted share count for the purposes of calculating earnings per share is required.

Adjusted diluted share number is calculated by taking the weighted average basic shares and including the maximum shares to be issued in respect of contingent consideration to be paid based on performance measures met in the period, together with the maximum share options outstanding.

Based on the share price as at 31 March 2021 of £2.65, contingent shares to be issued would have been 3,800k leading to adj diluted EPS of 6.9p

Adjusted EBITDA £'000	FY2021	FY2020
Weighted average basic shares	63,784	48,162
Max shares to be issued - share options	4,436	3,885
Max shares to be issued -		
contingent consideration	13,728	22,774
Shares at year end	81,948	74,821
Adjusted diluted earnings per share	6.1p	3.6p

Statement of Financial Position

Acquisition of Keep IT Simple, Difrent and Arthurly

Arthurly was acquired on 9 June 2020 for initial consideration of £0.4m via a combination of cash (£0.2m) and share (£0.2m) consideration

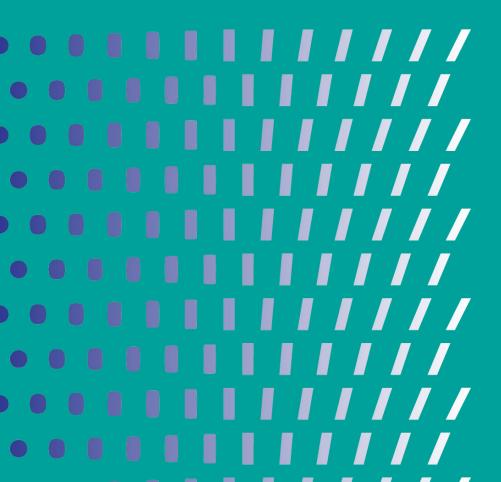
Difrent was acquired on 8 September 2020 for initial consideration of £8.8m via a combination of cash (£4.0m) and share (£4.8m) consideration

KITS was acquired on 1 March 2021 for initial consideration of £26m via a combination of cash (£7.5m) and share (£18.5m) consideration

Extended the revolving credit facility with HSBC (maturing June 2023) from £5.0m to £20.0m in the year. £7.0m remains undrawn and available for future acquisitions.

Current ratio of 1.6 (2020: 1.7) excluding non-cash items

Balance Sheet	FY2021	FY2020
£′000		
Goodwill	53,323	35,672
Intangible assets	29,370	8,591
Tangible assets	737	1,334
Cash	5,734	4,614
Receivables	15,310	10,210
Total assets	104,474	60,421
Borrowings	13,055	5,029
Contingent consideration	12,219	16,683
Lease liabilities	389	999
Deferred tax	5,133	1,623
Payables	13,024	8,823
Total liabilities	43,820	33,155
Shareholders funds	60,654	27,266



Business Overview and Outlook Neal Gandhi

Our beginning

Journey to IPO

We started with a powerpoint deck and a shared belief that;

/ Large software teams were **a thing** of the past.

I Great software required a multidisciplinary approach and smaller companies rarely had the full spectrum of disciplines required to deliver optimal outcomes.

/ Business could be a **force for good** in the world.

Our present

Achieving critical mass

We have brought complementary smaller companies together to deliver an end-to-end capability, so that can win bigger.

Driven by our focus on impact we have ended up with a strong single sector focus with 75% of revenue on a pro-forma basis coming from public services.

This means we've reached a tipping point in scale - we now have the opportunity to accelerate our journey to become a £1bn+ market capitalisation business.

Our future

Leveraging our scale

We are setting out a **bolder**, **more ambitious vision** for 2025.

/ A new integrated client value proposition

/ A new, single power brand (launching Sept 2021)

/ Full independently assessed **B-Corp** certification

/ One agile, progressive and integrated company.

Our Vision for 2025

/ Impactful work

Radically improving the services that matter

Impactful digital transformation, responsibly delivered, at scale.

Sustainable futures

Building sustainable futures for our people, planet & communities

Commercial growth

Scaling our impact through organic and acquisitive growth

Our Vision for 2025

To radically improve the services that matter

To achieve a run rate revenue of £200m (£150m public sector, £50m Private sector) by March 2025

Deliver 10-15% organic revenue growth per annum

To make further earnings enhancing acquisitions to meet this revenue goal

To become a **top 20** public sector supplier by March 2025 on run rate basis

Deliver at least **70%** of operating profit through to positive cash flow

Deliver progressive dividend policy at 15%-20% of net income

Halve the 21 gaps that we have identified across representation, pay and inclusion for employees from underrepresented backgrounds.

To achieve net zero status

To kick-start 5,000 digital careers, reaching 5,000 unique beneficiaries through out community action and community investment programmes

Current Trading // Strong start to FY2022

Record performance for the Group in Q1 FY22. We now expect revenue and EBITDA for FY22 to be significantly ahead of current market expectations and to deliver our FY23 consensus expectations in FY22

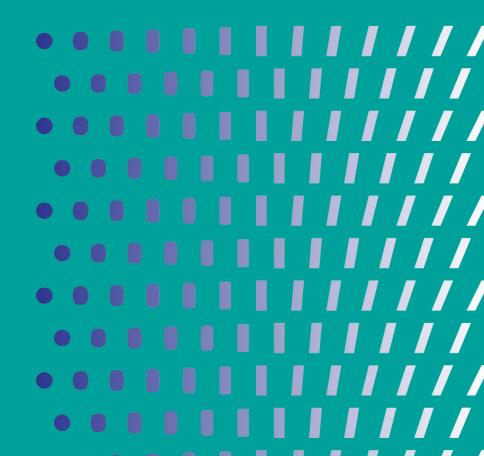
Significant new contract wins were secured in the quarter with a value of £18.6m

Of which, £16.5m is recognisable revenue in FY22, taking booked plus backlog to £55.5m, with three quarters to go

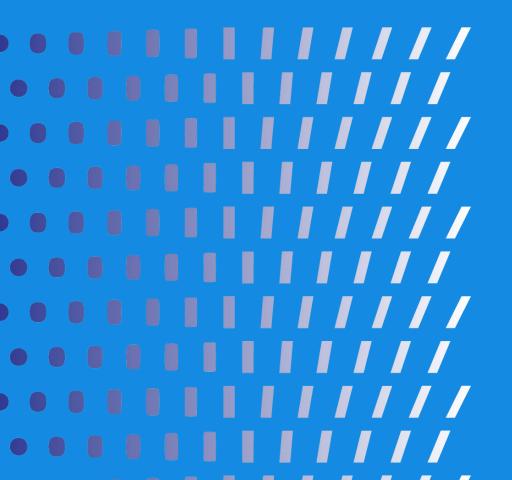
Acquisition of Nudge Digital



the panoply//thank you



the panoply/



Appendix

Radically improving the services that matter

Northern Ireland Border

What was the service?

Electronic Health Certification End to End for EU Compliance when moving goods to and from Northern Ireland

Why does it matter?

Ensures UK compliance with EU law, removing the need for borders, a problem that is current de-stablising the region. It also opens up easy and rapid integration for International Trade, Critical to the UK economy

How did we improve it?

KITS have designed and built the entire application from scratch, based upon feedback from the major suppliers of food to Northern Ireland. The service is being well received in ALPHA and is being considered as an international trade platform

Why was this radical?

The current exports service was assessed as not fit for providing the capabilities required. The KITS team decided to create and build a suitable application from the ground up. This application is being considered to replace the Exports solution for the UK.

Transforming recruitment for the entire NHS Jobs

What was the service?

The NHS Business Services Authority (NHSBSA) needed a transformation partner to help rebuild their NHS Jobs recruitment platform, which handles all recruitment for the NHS (the world's 5th largest employer). We worked side-by-side with their team to deliver a quicker, easier and smarter service for people applying for roles across the NHS, hiring managers, and recruitment staff.

Why does it matter?

This matters as there are hundreds of thousands of vacancies across the NHS and previously there was no easy way to view these vacancies across multiple platforms and understand the scale of the challenge to resource the NHS.

How did we improve it?

We redesigned the service based on user needs. This was a fundamental change from the initial platform. This has enabled both end users wanting to join the NHS and HR staff within the NHS to improve time to hire, a better fit for roles and a faster process onboarding into the NHS.

Why was this radical?

This is radical as it allows a joined up national solution to hiring into the NHS, reducing cost, time to hire and has been built out on open source software which means the platform can be re-used by other agencies and departments across both the NHS and wider public sector.

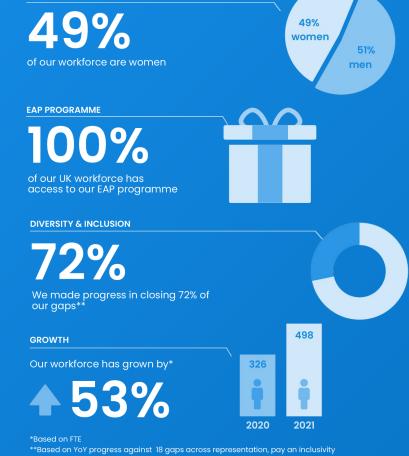


Sustainable Futures Our ESG



People

We are closing the gaps that exist in our business and wider industry.



GENDER



Planet

We are leaving no trace.

CO2 EMISSIONS 1,915 tonnes Total carbon emissions **EMISSIONS PER EMPLOYEE** 4.3 tonnes of carbon per full time employee **EMISSIONS BY REVENUE +23%** revenue 23% reduction in CO₂ per £1m revenue CHANGE 8x increase in 2020 emissions measured using new methodology



Community

We are equipping our communities with future-proof skills.

CAUSES SUPPORTED

50 causes





SKILLS

602 careers

kickstarted with future-proof skills



HOURS DONATED

1,654 hours

donated to community action this year



FUTURE LEADERS PROGRAMME

5 entrepreneurs

supported through our Future Leaders programme





Prosperity

We are delivering impactful work.



EMPLOYEE INVESTMENT

£24m+

Invested in employee compensation & benefits



JOBS CREATED

183



REVENUE FROM CONTROVERSIAL SECTORS

less than 2%

of our revenue is from controversial sectors



OWNERSHIP

16%

of the company is owned by employees

